



As government restrictions are lifted and non-essential retail, outdoor hospitality, indoor leisure, and outdoor settings begin to reopen from 12th April we will be ramping services back up to meet demand. This will result in some minor changes to school journeys. Attached is some information on how our bus services will be running to ensure that all those wishing to travel with us can still do so safely and confidently.

Please rest assured that all our buses are Covid-19 secure and undergo enhanced touchpoint cleaning each day. Good ventilation of fresh air is also ensured by keeping windows open wherever possible.

To help reduce the amount of physical contact between pupils and drivers, we are asking pupils to only use contactless payment or pre-purchase tickets via the Arriva UK Bus app. Cash will only be accepted as a form of payment in exceptional circumstances and where the correct fare can be paid, our **drivers will not be able to provide change at this time.**

A reminder on bus travel that are operating slightly differently, details of which are outlined below:

1. We will have buses reserved for school, sixth form and college pupils only, the route number for these services will begin with an "S". Pupils from any year group and from any school or college located on the route can travel on these buses. If pupils from a school do need to travel on the same bus as those from another school, we are asking them to sit with those from their own school, ideally from their own year group. Where possible we are asking pupils to maintain social distancing, although capacity on these buses will be increased allowing students to sit next to each other and standing if necessary. The seats behind the driver and any facing each other will be marked off and should not be used. Government guidance is that all pupils over the age of 11 must wear a face covering, exemptions apply. We encourage pupils to also carry hand sanitiser with them and use it before getting on and off the bus wherever possible.
2. To help increase capacity, we will be adding in additional journeys on certain services and in some cases, we will be running two buses at the same time so that both those travelling to and from school or college and keyworkers travelling to and from work can do so safely. Some buses running will be supplied by the local authority and will not look like an Arriva bus. As per government guidelines, social distancing will be required on these services and is clearly marked out onboard. All those over 11 must wear a face covering, exemptions apply

If the route usually travelled on does not begin with an "S" it means that there is no dedicated school bus. You can still use this normal service to travel to school or college, and we have ensured there is plenty of capacity on these services. As per government guidelines, social distancing will be required on these services and is clearly marked out onboard. All those over 11 must wear a face covering, exemptions apply.

Included in this document is a sheet that outlines the details of what is happening in your area

Full timetable details can be found in the Arriva UK Bus app which is free to download from the app store or via www.arrivabus.co.uk/help/coronavirus/coronavirus-timetable-information

Route numbers that begin with an "S" are reserved for school, sixth form and college pupils only. Pupils from any year group and from any school or college located on the route can travel on these buses. If you need to travel on the same bus as pupils from another school, please sit with others from your own school, ideally from your own year group. Where possible we are asking you to maintain social distancing, although capacity on these buses will be increased allowing students to sit next to each other and standing if necessary. The seats behind the driver and any facing each other will be taped off and should not be used.

If your journey is a new additional bus, reduced capacity rules will apply, which are clearly marked out onboard, we have ensured there is plenty of capacity on these services.

Face coverings must be worn at all times by anyone over the age of 11, exemptions apply.

Route	School journey
1 Rayleigh to Shoeburyness via Leigh-on-sea, Southend and Hadleigh	The following additional journeys will run numbered S1 : 0658 Rayleigh to Shoeburyness 1306 Rayleigh to Shoeburyness (Fridays only) 1426 Rayleigh to Shoeburyness 1452 Shoeburyness to Rayleigh 1516 Shoeburyness to Rayleigh
6 Temple Sutton to Southend via Sutton Road	The following additional journeys will run numbered S6 : 1533* Temple Sutton to Southend Travel Centre *vehicle will not look like an Arriva bus, pre-paid tickets only (you will not be able to purchase a ticket on this journey)
7/8 Shoeburyness to Rayleigh via North Shoebury, Thorpe Bay, Bournes Green, Southend, Southend Airport, Rochford and Hockley	The following additional journeys will run numbered S7/S8 : 0634 Shoeburyness to Ashingdon School – S7 0636 Landwick to Rayleigh – S7 0700 Landwick to Rayleigh – S8 1416 Rayleigh to Shoeburyness – S7 1422 Ashingdon School to Southend – S7 1446 Rayleigh to Shoeburyness – S8 1501 Rayleigh to Landwick - S7 1521 Rayleigh to Landwick – S8
9 Shoeburyness to Rayleigh via Thorpe Bay, Esplanade, Southend and Southend Airport	Two buses will run together on the following journey, one will be numbered 29 as normal the other S29 : 1523 Rayleigh to Shoeburyness
308 Thorley Park to Parsonage Estate via Bishop's Stortford	The following journeys will run as S308 : 0753 Thorley Park to Birchwood School 1515 Birchwood School to Thorley Park